



Position: Restaurant Manager

The Treasury, our family-run premium bar & restaurant in Whitby, is seeking an experienced and dynamic *Restaurant Manager* to lead our front-of-house team. As the Restaurant Manager, you will be responsible for ensuring exceptional customer service, smooth restaurant operations, and a welcoming atmosphere.

Responsibilities:

- Oversee day-to-day restaurant operations, including staffing and scheduling.
- Train, motivate, and lead front-of-house staff to deliver outstanding customer experiences.
- Monitor and maintain high-quality service standards and resolve customer issues promptly.
- Take ownership of all customer administration, including managing the bookings diary and scheduling large parties.
- Collaborate with the kitchen team to ensure food quality and consistency.
- Implement marketing strategies to promote the restaurant and increase customer engagement.
- Conduct regular staff evaluations and meetings when required and provide constructive feedback for growth.

Requirements:

- Proven experience as a Restaurant Manager in a similar setting.
- Exceptional leadership and interpersonal skills.
- Strong knowledge of food and beverage operations.
- Excellent customer service and problem-solving abilities.
- Proficiency in restaurant management software.
- Ability to work evenings, weekends, and holidays.

Benefits:

- Salary negotiable depending on experience, bonuses available.
- Flexible hours and year-round work, with contracted positions available.
- Opportunities for professional growth and training.
- A vibrant and friendly working environment.
- Free meals on shift.

Apply now:

If you are passionate about providing exceptional service, and thrive in a dynamic restaurant environment, we invite you to join our family and contribute to delivering exceptional dining experiences for our lovely customers.

